

OCR NOTICE OF NONDISCRIMINATION

Source: HHS Office for Civil Rights

Mancini Orthodontics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Mancini Orthodontics does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Mancini Orthodontics:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please contact our administrative staff.

If you believe that Mancini Orthodontics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Joelle Kim, Practice Manager

61 N. Hampstead Vlg. Dr.

Hampstead, NC 28443

Ph. 910-270-3334

Fax 800-705-1882

Email: info@manciniorthodontics.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Joelle is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

Toll Free: 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

15 Top Languages spoken in NC

Spanish, Chinese, Vietnamese, Korean, French, Arabic, Hmong, Russian, Tagalog, Gujarati, Mon-Khmer Cambodian, German, Hindi, Laotian, and Japanese. If you speak any language other than English, language assistance services, free of charge, are available to you. Please notify us.

North Carolina

We will take reasonable steps to provide free-of-charge language assistance services to people who speak languages we are likely to hear in our practice and who don't speak English well enough to talk to us about the dental care we are providing.

Spanish:

Tomaremos acciones razonables para proporcionar servicios de asistencia lingüística gratuitos a aquellas personas cuyo lenguaje escuchamos frecuentemente en nuestro consultorio y que no hablen un inglés lo suficientemente bueno como para hablar con nosotros sobre el servicio odontológico que suministramos.

Chinese: 我们将有序地做到提供免费的言语服务使我们能听懂英语不好的人向我们咨询有关牙齿护理

Vietnamese:

Chúng tôi sẽ thực hiện các bước cần thiết để cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho những người giao tiếp bằng những ngôn ngữ mà chúng tôi có thể nghe thấy tại phòng khám của mình và cho những người không có đủ trình độ tiếng Anh để thảo luận về dịch vụ chăm sóc nha khoa mà chúng tôi đang cung cấp.

Korean:

저희는 적절한 조치를 통하여 언어 지원 서비스를 무료로 제공할 것입니다. 다만, 실제로 저희에게 관심이 있는 언어를 쓰지만 저희 치과 관리 서비스에 대해 의견을 줄 수 있을 만큼 영어로 의사소통이 원활하지 않는 경우로 한정합니다

French:

Nous prendrons les mesures raisonnables pour fournir des services d'assistance linguistique gratuits pour les individus qui parlent des langues que nous sommes susceptibles d'entendre durant nos séances et qui ne parlent pas suffisamment bien l'anglais pour discuter avec nous concernant les soins dentaires que nous fournissons.

Arabic:

نم تدا ان بلا يفق لعتى فب اعرب تاوطخان سلاا فلوقة عم دم ل جار فوت ت امدح تدعا سملا فو وغللا ذودب فف لكتل صلاخ شلاذ بذلا ذوڈ دعتى تاغل د رخان دم ف وس موقة نذاذ تاب ف تلامهقن. حجرملان ذأ عم تسن اه بلا لاخ ان تسرامم ذ بذلا و لا ذونق ف تى ذ دعت فو زف لجدلا لا كشب فف ج مة ذكى

Hmong:

Peb yuav tsum nrhiav kev pab-dawb los ntawm kev pab cuam txhais lus rau cov neeg uas hais lus peb yeej tau hnov hauv peb txoj kev kawm thiab tus uas tsis paub hais lus Askiv txaus los tham rau peb txog cov kev pab kho hniav peb muaj.

Russian:

Мы принимаем необходимые меры, чтобы предоставить бесплатные услуги переводчика для общения на языках, с которыми мы сталкиваемся в нашей практике с клиентами, которые не владеют английским языком достаточно, чтобы обсудить с нами стоматологическое обслуживание, которое мы предоставляем.

Tagalog:

Gagawin namin ang mga makatwirang hakbang para maibigay namin ng walang bayad ang mga tulong na serbisyo sa wika para sa mga taong nagsasalita ng mga wikang karaniwan naming naririnig sa aming pagsasagawa at sa mga hindi bihasa sa pagsasalita ng Ingles na sasangguni sa amin tungkol sa pangangalaga ng ngipin na ibinibigay namin.

Gujarati:

અમેએવા લોકોને િવના શુલ્કે ભાષા સહાય સેવા શુર પાડવા ઉચિત પગલાં લઇશું અને એ ભાષાઓ બોલે છે અમને(તબીબી) પ્રકટસમાં સાંભળવા મળી શકે અને શ્રી અમેશું દંત શુરક્ષા પ્રદાન કરીએ છીએ તેના િવષેવાત કરવા શુરશું યોગ્ય શુલી શકતા નથી.

Mon-Khmer, Cambodian:

យើងខ្ញុំនឹងគាំទ្រសមហេតុផលដើម្បីជួយដល់ជនចូលរួមក្នុងការសិក្សាភាសាខ្មែរដើម្បីជួយដល់អ្នកនិយាយខ្មែរដែលយើងខ្ញុំចង់ឱ្យគេច្រើនឡើងវិញ។ យើងខ្ញុំនឹងគាំទ្រសមហេតុផលដើម្បីជួយដល់ជនចូលរួមក្នុងការសិក្សាភាសាខ្មែរដើម្បីជួយដល់អ្នកនិយាយខ្មែរដែលយើងខ្ញុំចង់ឱ្យគេច្រើនឡើងវិញ។

German:

Wir werden angemessene Schritte unternehmen, um denen eine gebührenfreie Sprachunterstützung zu bieten, die Sprachen sprechen, die wir möglicherweise in unserer Praxis hören, die aber kein Englisch sprechen, das gut genug ist, um mit uns über die Zahnpflege zu sprechen, die wir anbieten.

Hindi:

हम उन व्यक्तियों को, जो एक ऐसी भाषाएं बोलते हैं जो हम अपने अभ्यास में संभावित रूप में सुनना चाहते हैं और जो हमारे द्वारा प्रदान की जाने वाली डबल देखभाल के बारे में हमारे साथ उचित ढंग से अंग्रेजी नहीं बोलते, मुफ्त सेवानुदान करने के उचित कदम उठाएंगे।

Laotian:

ພວກເຮົາຈະໃຊ້ຂັ້ນຕອນທີ່ເໝາະສົມ ເພື່ອໃຫ້ບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາບໍ່ເສຍຄ່າແກ່ຄົນຜູ້ທີ່ເວົ້າພາສາທີ່ພວກເຮົາອາດຈະໄດ້ຍິນຢູ່ໃນການຝຶກຊ້ອມຂອງພວກເຮົາ ແລະ ຜູ້ທີ່ບໍ່ເວົ້າພາສາອັງກິດໄດ້ດີ ເພື່ອລົມກັບພວກເຮົາກ່ຽວກັບການເບິ່ງແຍງດູແລະຂ້ອທີ່ພວກເຮົາກ້າວໜ້າໃຫ້.

Japanese:

実際に練習の中で耳にする可能性のある言語を話す人々で、弊社が提供している歯科治療について、英語がそれほど上手でない人々に、無償の言語支援サービスを提供するために合理的な措置を講じるつもりです。 __